### Program 265 - Neighborhood Parks and Open Space Management

#### **Program Performance Statement**

Provide 401 acres of parks and open space systems that are hazard-free, usable and attractive for residents and the business community by employing accepted municipal maintenance practices, by:

- -Maintaining landscaping in the form of turf (mow weekly, fertilize, renovate, aerify, control pests, water and sprinkler system repair), trees (plant, prune, remove as needed), ground covers (plant, prune, remove, control pests and water) and ornamental water features (remove debris, operate pumps, control algae and drain and fill according to approved schedules).
- -Maintaining recreational facilities including, but not limited to, sport courts (repair, clean, wash, resurface, and net replacement), athletic fields (mow weekly, fertilize, renovate, aerify, control pests, water and sprinkler system repair), playgrounds (inspect, remove graffiti, clean and repair), picnic sites (remove graffiti, clean and repair) and multi-purpose buildings (daily janitorial services, clean restrooms, floors, remove graffiti, and replace paper products),
- -Maintaining support facilities including, but not limited to, auxiliary restrooms (daily janitorial services, clean restrooms, floors, remove graffiti, and replace paper products), hardscapes (remove litter and debris and correct trip hazards greater than 1/2 inch), lighting systems (replace bulbs and repair light fixtures) and furnishings (remove graffiti and repair benches, bollards, drinking fountains, trash receptacles, etc.), and
- -Administrating and supporting services (supervise and direct staff, address customer concerns, complete reports and correspondence, etc.) to promote customer satisfaction and confidence.

## **Program 265 - Neighborhood Parks and Open Space Management**

Program Measures		2006/2007	2007/2008
	Priority	Proposed	Proposed
<u>Quality</u>			
* Parks and open spaces are free from hazardous conditions, with reported hazardous conditions abated within 24 hours of notice.	С		
<ul><li>- Percent Abated</li><li>- Total Number of Hazards</li></ul>		<b>98.00%</b> 200.00	<b>98.00%</b> 200.00
* Parks and open spaces are free from vandalism, with reported acts of vandalism abated within 3 working days of notice.	С		
<ul><li>- Percent Abated</li><li>- Total Acts of Vandalism</li></ul>		<b>98.00%</b> 600.00	<b>98.00%</b> 600.00
* Staff survey of Parks Components indicate parks and open spaces meet the Parks Division standards for attractiveness as listed in the Parks Division Quality Standards manual.	Ι		
<ul> <li>Percent Attractive Standards Achieved</li> <li>Total Number of Attractiveness Standards Surveyed</li> </ul>		<b>75.00%</b> 3,450.00	<b>75.00%</b> 3,450.00
* Staff survey of Parks Components indicate parks and open spaces meet the Parks Division standards for usability as listed in the Parks Division Quality Standards manual.	I		
<ul><li>- Percent of Usable Standards Achieved</li><li>- Total Number of Usable Standards Surveyed</li></ul>		<b>80.00%</b> 2,757.00	<b>80.00%</b> 2,757.00
* Targeted customer satisfaction rating is met based on surveys distributed to Sunnyvale park users in May of each fiscal year.	I		
<ul><li>- Percent Satisfied</li><li>- Customer Surveys Provided</li></ul>		<b>85.00%</b> 490.00	<b>85.00%</b> 490.00
<b>Productivity</b>			
* Ornamental water features function as designed year-round at Community Center and June through September at Braly, Las Palmas and Serra Parks.	С		
<ul><li>- Percent Functional</li><li>- Number of Months Filled and Functional</li></ul>		<b>90.00%</b> 30.00	<b>90.00%</b> 30.00
<ul> <li>Parks and open space acres are cleaned and inspected daily.</li> <li>Percent Cleaned and Inspected Daily</li> </ul>	С	85.00%	85.00%
- Total Number of Acres		146,365.00	146,365.00

## **Program 265 - Neighborhood Parks and Open Space Management**

Program Measures		2006/2007	2007/2008
	Priority	Proposed	Proposed
<b>Productivity</b>			
<ul> <li>Park auxiliary restrooms are cleaned daily when open for public use.</li> <li>Percent Cleaned Daily</li> <li>Total Number of Restrooms Cleaned</li> </ul>	С	<b>85.00%</b> 8,030.00	<b>85.00%</b> 8,030.00
* Parks water play features function as designed May through September at Braly, Fair Oaks, Lakewood, Las Palmas, Ortega and Serra Parks.	С		
<ul><li>- Percent Functional</li><li>- Number of Months Functional</li></ul>		<b>90.00%</b> 30.00	<b>90.00%</b> 30.00
<ul> <li>Picnic sites are cleaned daily April through September.</li> <li>Percent Cleaned Daily</li> <li>Total Number of Picnic Sites</li> </ul>	I	<b>85.00%</b> 13,908.00	<b>85.00%</b> 13,908.00
* The number of trees planted is equal to the number of trees removed.  - Number of Trees Planted  - Number of Trees Removed	I	<b>50.00</b> 50.00	<b>50.00</b> 50.00
<ul> <li>Parks water play features function as designed May through September at Braly, Fair Oaks, Lakewood, Las Palmas, Ortega and Serra Parks.</li> <li>- Percent Functional</li> <li>- Number of Months Functional</li> </ul>	I	<b>90.00%</b> 30.00	<b>90.00%</b> 30.00
* Park athletic field turf is mowed weekly.  - Percent Mowed Weekly  - Total Number of Acres	D	<b>85.00%</b> 2,236.00	<b>85.00%</b> 2,236.00
* Ornamental turf is mowed weekly.  - Percent Mowed Weekly  - Total Number of Acres	D	<b>85.00%</b> 4,940.00	<b>85.00%</b> 4,940.00
Cost Effectiveness			
* The cost to inspect and clean parks and open space acreage (maintain general grounds) is equal to or less than planned cost.	I		
- Cost to Inspect and Clean		\$542,115.88	\$535,973.82
<ul> <li>* The cost for custodial service for auxiliary restrooms is equal to or less than planned cost.</li> <li>- Cost for Custodial Service</li> </ul>	I	\$174,879.96	\$175,360.31

## **Program 265 - Neighborhood Parks and Open Space Management**

Program Measures		2006/2007	2007/2008
	Priority	Proposed	Proposed
Cost Effectiveness			
* The total cost per acre to maintain 401 acres of parks and open space system will be at or below planned cost.	I		
- Cost Per Acre Maintained		\$15,967.07	\$16,171.96
<u>Financial</u>			
* Actual total expenditures for Neighborhood Parks and Open Space Management will not exceed planned	C		
program expenditures.			
- Total Program Expenditures		\$6,402,796.28	\$6,484,954.56

### **Priority Legend**

M: Mandatory

C: Council Highest Priority

I: Important

D: Desirable

### Program 265 - Neighborhood Parks and Open Space Management

#### Service Delivery Plan 26501 - Landscaping for Neighborhood Parks and Open Spaces

Provide well-maintained parks and open space landscaping for residents and the business community that is hazard-free, usable and attractive, by:

- -Maintaining uncontained litter in ornamental turf, tree, ground cover and ornamental water feature areas,
- -Maintaining turf in a dark green, dense manner with consistent texture and sharply defined boundaries,
- -Maintaining trees to display the form common to their species,
- -Maintaining ground covers in a well defined manner with a good display of color in the appropriate season, and
- -Maintaining ornamental water features with no apparent floating debris or algae and functional fountains and lights.

### **Program 265 - Neighborhood Parks and Open Space Management**

Service Delivery Plan 26501 - Landscaping for Neighborhood Parks and Open Spaces

	2006/2007 Proposed	2007/2008 Proposed
Activity 265000 - Maintain and Replace Ornamental Turf		
Product: An Acre Maintained		
Costs:	\$237,347.21	\$240,256.00
Products:	95.00	95.00
Work Hours:	3,486.00	3,486.00
Product Cost:	\$2,498.39	\$2,529.01
Work Hours/Product:	36.69	36.69
Activity 265010 - Maintain Trees		
Product: A Tree Maintained		
Costs:	\$170,425.38	\$172,368.65
Products:	2,520.00	2,520.00
Work Hours:	2,208.00	2,208.00
Product Cost:	\$67.63	\$68.40
Work Hours/Product:	0.88	0.88
Activity 265020 - Maintain and Replace Ground Covers		
Product: An Acre Maintained		
Costs:	\$298,423.86	\$300,267.76
Products:	75.00	75.00
Work Hours:	5,412.00	5,382.00
Product Cost:	\$3,978.98	\$4,003.57
Work Hours/Product:	72.16	71.76

### **Program 265 - Neighborhood Parks and Open Space Management**

Service Delivery Plan 26501 - Landscaping for Neighborhood Parks and Open Spaces

	2006/2007 Proposed	2007/2008 Proposed
Activity 265030 - Maintain Ornamental Water Features		
Product: A Feature Maintained		
Costs:	\$62,877.22	\$63,671.01
Products:	4.00	4.00
Work Hours:	978.00	978.00
Product Cost:	\$15,719.31	\$15,917.75
Work Hours/Product:	244.50	244.50
Activity 265040 - Mow Ornamental Turf		
Product: An Acre Mowed		
Costs:	\$386,312.50	\$387,893.58
Products:	4,940.00	4,940.00
Work Hours:	7,089.00	7,049.00
Product Cost:	\$78.20	\$78.52
Work Hours/Product:	1.44	1.43
Activity 265050 - Plant Trees		
Product: A Tree Planted		
Costs:	\$11,365.15	\$11,568.55
Products:	50.00	50.00
Work Hours:	113.00	113.00
Product Cost:	\$227.30	\$231.37
Work Hours/Product:	2.26	2.26

2006/2007

2007/2008

### **Program 265 - Neighborhood Parks and Open Space Management**

Service Delivery Plan 26501 - Landscaping for Neighborhood Parks and Open Spaces

		Proposed	Proposed
Activity 265060 - Remove Trees			
Product: A Tr	ree Removed		
	Costs:	\$33,553.13	\$34,163.62
	Products:	50.00	50.00
	Work Hours:	316.00	316.00
	Product Cost:	\$671.06	\$683.27
	Work Hours/Product:	6.32	6.32
Activity 265070 - Management and Su	pervisory Services for Parks Landscapes		
Product: A W	ork Hour		
	Costs:	\$72,067.40	\$74,554.72
	Products:	895.00	895.00
	Work Hours:	895.00	895.00
	Product Cost:	\$80.52	\$83.30
	Work Hours/Product:	1.00	1.00
Activity 265080 - Organize and Lead l	Parks Landscape Maintenance		
Product: A W	ork Hour		
	Costs:	\$141,662.23	\$143,942.36
	Products:	2,021.00	2,021.00
	Work Hours:	2,021.00	2,021.00
	Product Cost:	\$70.10	\$71.22
	Work Hours/Product:	1.00	1.00
or Service Delivery Plan 26501 - Lands	scaping for Neighborhood Parks and Open Spaces		
	Costs:	\$1,414,034.08	\$1,428,686.25
	Hours:	22,518.00	22,448.00

### Program 265 - Neighborhood Parks and Open Space Management

#### Service Delivery Plan 26502 - Recreational Facilities for Neighborhood Parks and Open Spaces

Provide well-maintained parks and open space recreational facilities for residents and the business community that are hazard-free, usable and attractive, by:

- -Maintaining sport courts in a litter and graffiti-free manner,
- -Maintaining athletic fields in a dark green, dense manner with consistent texture, sharply defined boundaries and level playing surfaces,
- -Maintaining playgrounds in a clean and graffiti-free manner with bright and colorful equipment, as appropriate,
- -Maintaining picnic sites in a clean and graffiti-free manner,
- -Maintaining pathways/par courses in a litter and graffiti-free manner,
- -Maintaining multi-purpose buildings in a clean and graffiti-free manner with functional restrooms and lighting, and
- -Maintaining other recreational facilities including, but not limited to; skate parks, the dog park and the lawn bowling green.

### **Program 265 - Neighborhood Parks and Open Space Management**

	2006/2007 Proposed	2007/2008 Proposed
Activity 265160 - Maintain Play Areas		
Product: A Play Structure Maintained		
Costs:	\$224,735.60	\$227,580.48
Products:	209.00	209.00
Work Hours:	3,941.00	3,941.00
Product Cost:	\$1,075.29	\$1,088.90
Work Hours/Product:	18.86	18.86
Activity 265170 - Maintain Picnic Facilities		
Product: A Facility Maintained		
Costs:	\$229,292.26	\$227,882.33
Products:	13,908.00	13,908.00
Work Hours:	4,801.00	4,802.00
Product Cost:	\$16.49	\$16.38
Work Hours/Product:	0.35	0.35
Activity 265180 - Maintain Pathways/Par Courses		
Product: A Square Foot Maintained		
Costs:	\$9,604.16	\$9,704.33
Products:	5,341.00	5,341.00
Work Hours:	167.00	167.00
Product Cost:	\$1.80	\$1.82
Work Hours/Product:	0.03	0.03

### **Program 265 - Neighborhood Parks and Open Space Management**

	2006/2007 Proposed	2007/2008 Proposed
Activity 265190 - Maintain Park Athletic Fields		
Product: An Acre Maintained		
Costs:	\$282,072.40	\$284,440.84
Products:	43.00	43.00
Work Hours:	4,077.00	4,061.00
Product Cost:	\$6,559.82	\$6,614.90
Work Hours/Product:	94.81	94.44
Activity 265200 - Maintain Tennis/Basketball Courts		
Product: A Court Maintained		
Costs:	\$67,003.76	\$67,407.89
Products:	52.00	52.00
Work Hours:	900.00	890.00
Product Cost:	\$1,288.53	\$1,296.31
Work Hours/Product:	17.31	17.12
Activity 265210 - Maintain Multi-Purpose Buildings		
Product: A Building Maintained		
Costs:	\$232,048.71	\$232,383.95
Products:	13.00	13.00
Work Hours:	4,217.00	4,177.00
Product Cost:	\$17,849.90	\$17,875.69
Work Hours/Product:	324.38	321.31

### **Program 265 - Neighborhood Parks and Open Space Management**

	Proposed	Proposed
y 265220 - Maintain Bowling Green		
Product: A Square Foot Maintained		
Costs:	\$17,944.23	\$18,253.07
Products:	14,400.00	14,400.00
Work Hours:	250.00	250.00
Product Cost:	\$1.25	\$1.27
Work Hours/Product:	0.02	0.02
y 265230 - Maintain Other Recreational Facilities		
Product: A Facility Maintained		
Costs:	\$33,833.10	\$34,274.79
Products:	33.00	33.00
Work Hours:	598.00	598.00
Product Cost:	\$1,025.25	\$1,038.63
Work Hours/Product:	18.12	18.12
y 265240 - Maintain Dog Park		
Product: A Facility Maintained		
Costs:	\$6,535.45	\$6,645.81
Products:	1.00	1.00
Work Hours:	117.00	117.00
Product Cost:	\$6,535.45	\$6,645.81
Work Hours/Product:	117.00	117.00

### **Program 265 - Neighborhood Parks and Open Space Management**

	2006/2007 Proposed	2007/2008 Proposed
Activity 265140 - Mow Park Athletic Fields		
Product: An Acre Mowed		
Costs:	\$62,180.82	\$62,861.05
Products:	2,236.00	2,236.00
Work Hours:	1,092.00	1,092.00
Product Cost:	\$27.81	\$28.11
Work Hours/Product:	0.49	0.49
Activity 265150 - Maintain Skate Parks		
Product: A Facility Maintained		
Costs:	\$32,235.12	\$32,693.55
Products:	2.00	2.00
Work Hours:	561.00	561.00
Product Cost:	\$16,117.56	\$16,346.78
Work Hours/Product:	280.50	280.50
Activity 265270 - Management and Supervisory Services for Parks Recreational Facilities		
Product: A Work hour		
Costs:	\$37,201.27	\$38,485.24
Products:	462.00	462.00
Work Hours:	462.00	462.00
Product Cost:	\$80.52	\$83.30
Work Hours/Product:	1.00	1.00

### **Program 265 - Neighborhood Parks and Open Space Management**

		2006/2007 Proposed	2007/2008 Proposed
Activity 265280 - Organize and Lead Par	ks Recreational Facilities Maintenance		
Product: A Work	Hour		
	Costs:	\$51,590.01	\$52,420.38
	Products:	736.00	736.00
	Work Hours:	736.00	736.00
	Product Cost:	\$70.10	\$71.22
	Work Hours/Product:	1.00	1.00
Activity 265290 - Renovate Picnic Faciliti	es		
Product: A Facilit	ty Renovated		
	Costs:	\$29,488.37	\$29,404.78
	Products:	2,086.00	2,086.00
	Work Hours:	514.00	514.00
	Product Cost:	\$14.14	\$14.10
	Work Hours/Product:	0.25	0.25
Totals for Service Delivery Plan 26502 - Recreation	onal Facilities for Neighborhood Parks and Open Spaces		
	Costs:	\$1,315,765.26	\$1,324,438.49
	Hours:	22,433.00	22,368.00

### Program 265 - Neighborhood Parks and Open Space Management

#### Service Delivery Plan 26503 - Support Facilities for Neighborhood Parks and Open Spaces

Provide well-maintained parks and open space support facilities for residents and the business community that are hazard-free, usable and attractive, by:

- -Maintaining auxiliary restrooms in a clean and graffiti-free manner with functional fixtures,
- -Maintaining hardscapes to not have unintended differentials greater than one-half inch in height and are free of severe cracking and/or unintended separations greater than one-half inch wide,
  - -Maintaining lighting systems to function according to their purpose, and
  - -Maintaining fixtures in a clean and graffiti-free manner.

### **Program 265 - Neighborhood Parks and Open Space Management**

		2006/2007 Proposed	2007/2008 Proposed
Activity 265370 - Maintain and F	Replace Structures and Fixtures	Troposcu	Порозси
•	A Structure/Fixture Maintained		
110000	Costs:	\$233,286.80	\$233,418.28
	Products:	3,228.00	3,228.00
	Work Hours:	3,768.00	3,767.00
	Product Cost:	\$72.27	\$72.31
	Work Hours/Product:	1.17	1.17
Activity 265380 - Maintain and F	Replace Hardscapes		
Product:	A Square Foot Maintained		
	Costs:	\$45,362.95	\$46,263.04
	Products:	1,148,520.00	1,148,520.00
	Work Hours:	30.00	30.00
	Product Cost:	\$0.04	\$0.04
	Work Hours/Product:	0.00	0.00
Activity 265340 - Management a	nd Supervisory Services for Parks Support Facilities		
Product:	A Work Hour		
	Costs:	\$28,988.01	\$29,988.48
	Products:	360.00	360.00
	Work Hours:	360.00	360.00
	Product Cost:	\$80.52	\$83.30
	Work Hours/Product:	1.00	1.00

### **Program 265 - Neighborhood Parks and Open Space Management**

	2006/2007 Proposed	2007/2008 Proposed
Activity 265350 - Organize and Lead Parks Support	Facilities Maintenance	
Product: A Work Hour		
Costs:	\$41,776.68	\$42,449.10
Products:	596.00	596.00
Work Hour	s: 596.00	596.00
Product Co	st: \$70.10	\$71.22
Work Hour	s/Product: 1.00	1.00
Activity 265390 - Provide Custodial Services for Aux	iliary Restrooms	
Product: An Auxiliary Restroo	om Cleaned	
Costs:	\$174,879.96	\$175,360.31
Products:	6,935.00	6,935.00
Work Hour	s: 3,417.00	3,417.00
Product Co	st: \$25.22	\$25.29
Work Hour	s/Product: 0.49	0.49
Totals for Service Delivery Plan 26503 - Support Facilities for	Neighborhood Parks and Open Spaces	
Costs:	\$524,294.40	\$527,479.21
Hours:	8,171.00	8,170.00

### Program 265 - Neighborhood Parks and Open Space Management

#### Service Delivery Plan 26504 - Support Services for Neighborhood Parks and Open Spaces

Provide parks and open space support services for residents and the business community through the abating of hazards/vandalism, containing litter and providing electricity and water to parks and open space, by:

- -Abating reported hazards within 24 hours,
- -Abating reported vandalism within 3 days of notice,
- -Maintaining parks and open space to be hazard-free,
- -Maintaining parks and open space to be vandalism free,
- -Maintaining uncontained litter not associated with any specific park amenity or facility,
- -Providing electricity to parks and open space, and
- -Providing water to parks and open space.

### **Program 265 - Neighborhood Parks and Open Space Management**

Service Delivery Plan 26504 - Support Services for Neighborhood Parks and Open Spaces

	2006/2007 Proposed	2007/2008 Proposed
Activity 265400 - Abate Hazards		_
Product: A Hazard Abated		
Costs:	\$39,931.75	\$40,610.45
Products:	200.00	200.00
Work Hours:	597.00	597.00
Product Cost:	\$199.66	\$203.05
Work Hours/Product:	2.99	2.99
Activity 265410 - Abate Vandalism		
Product: A Vandalism Abated		
Costs:	\$48,577.89	\$49,404.43
Products:	600.00	600.00
Work Hours:	720.00	720.00
Product Cost:	\$80.96	\$82.34
Work Hours/Product:	1.20	1.20
Activity 265430 - Provide Electricity		
Product: A Kilowatt Hour Used		
Costs:	\$142,165.11	\$145,008.17
Products:	701,359.00	701,359.00
Work Hours:	1.00	1.00
Product Cost:	\$0.20	\$0.21
Work Hours/Product:	0.00	0.00

### **Program 265 - Neighborhood Parks and Open Space Management**

Service Delivery Plan 26504 - Support Services for Neighborhood Parks and Open Spaces

	2006/2007 Proposed	2007/2008 Proposed
Activity 265440 - Provide Water		
Product: A CCF Used		
Costs:	\$351,314.73	\$358,340.78
Products:	302,838.00	302,838.00
Work Hours:	1.00	1.00
Product Cost:	\$1.16	\$1.18
Work Hours/Product:	0.00	0.00
Activity 265450 - Management and Supervisory Services for Parks Support Services		
Product: A Work Hour		
Costs:	\$28,988.01	\$29,988.48
Products:	360.00	360.00
Work Hours:	360.00	360.00
Product Cost:	\$80.52	\$83.30
Work Hours/Product:	1.00	1.00
Activity 265460 - Organize and Lead Parks Support Services		
Product: A Work Hour		
Costs:	\$41,776.68	\$42,449.10
Products:	596.00	596.00
Work Hours:	596.00	596.00
Product Cost:	\$70.10	\$71.22
Work Hours/Product:	1.00	1.00

### **Program 265 - Neighborhood Parks and Open Space Management**

Service Delivery Plan 26504 - Support Services for Neighborhood Parks and Open Spaces

	2006/2007 Proposed	2007/2008 Proposed
Activity 265470 - Maintain General Grounds and Abate Litter		
Product: An Acre Serviced Daily		
Costs:	\$542,115.88	\$535,973.82
Products:	146,365.00	146,365.00
Work Hours:	10,159.00	9,971.00
Product Cost:	\$3.70	\$3.66
Work Hours/Product:	0.07	0.07
Totals for Service Delivery Plan 26504 - Support Services for Neighborhood Parks and Open Spaces		
Costs:	\$1,194,870.05	\$1,201,775.23
Hours:	12,434.00	12,246.00

### Program 265 - Neighborhood Parks and Open Space Management

#### Service Delivery Plan 26505 - Maintain School Open Space

Provide well-maintained school open space landscaping, sports field and amenities for residents and the business community that is hazard-free, usable and attractive, by:

- -Maintaining uncontained litter in tree, ground cover and sports field areas,
- -Maintaining turf in a dark green, dense matter with consistent texture and sharply defined boundaries,
- -Maintaining trees to display the form common to their species,
- -Maintaining ground covers in a well defined manner with a good display of color in the appropriate season, and
- -Maintaining auxiliary restrooms in a clean and graffiti-free manner with functional fixtures.

## **Program 265 - Neighborhood Parks and Open Space Management**

Service Delivery Plan 26505 - Maintain School Open Space

		2006/2007 Proposed	2007/2008 Proposed
Activity 265500 - Maintain School Ope	n Space		
Product: An Ao	cre Maintained		
	Costs:	\$1,006,379.80	\$1,033,309.18
	Products:	118.00	118.00
	Work Hours:	16,742.00	17,066.00
	Product Cost:	\$8,528.64	\$8,756.86
	Work Hours/Product:	141.88	144.63
Activity 265510 - Management and Suj	pervisory Services for School Open Space		
Product: A Wo	rk Hour		
	Costs:	\$51,695.27	\$53,479.47
	Products:	642.00	642.00
	Work Hours:	642.00	642.00
	Product Cost:	\$80.52	\$83.30
	Work Hours/Product:	1.00	1.00
Activity 265520 - Organize and Lead P	arks Maintenance for School Open Space		
Product: A Wo	rk Hour		
	Costs:	\$77,314.91	\$78,559.34
	Products:	1,103.00	1,103.00
	Work Hours:	1,103.00	1,103.00
	Product Cost:	\$70.10	\$71.22
	Work Hours/Product:	1.00	1.00
otals for Service Delivery Plan 26505 - Mainta	in School Open Space		
	Costs:	\$1,135,389.98	\$1,165,347.99
	Hours:	18,487.00	18,811.00

### Program 265 - Neighborhood Parks and Open Space Management

#### Service Delivery Plan 26506 - Management and Support Services

Provide management and supervisory services, organization and leading of parks maintenance, administrative support, training, meetings and rental rates for the Neighborhood Parks and Open Space Management program, by:

- -Providing management and supervisory services to promote customer satisfaction and confidence by organizing staffs' efforts, addressing citizen concerns, monitoring productivity and efficiency,
  - -Providing administrative support to promote customer satisfaction and confidence,
  - -Providing technical, organizational and safety training for Parks staff,
  - -Providing meetings; including personnel, capital project, team-building, behavioral and fiscal for Parks staff, and
  - -Providing rental rates for Neighborhood Parks and Open Space Management.

### **Program 265 - Neighborhood Parks and Open Space Management**

Service Delivery Plan 26506 - Management and Support Services

	2006/2007 Proposed	2007/2008 Proposed
Activity 265600 - Management and Supervisory Services - Program and City-Wide	<del></del>	
Product: A Work Hour		
Costs:	\$234,127.54	\$242,210.00
Products:	2,329.00	2,329.00
Work Hours:	2,329.00	2,329.00
Product Cost:	\$100.53	\$104.00
Work Hours/Product:	1.00	1.00
Activity 265610 - Administrative Support Services		
Product: A Work Hour		
Costs:	\$352,690.18	\$358,804.78
Products:	6,360.00	6,360.00
Work Hours:	6,360.00	6,360.00
Product Cost:	\$55.45	\$56.42
Work Hours/Product:	1.00	1.00
Activity 265620 - Staff Training and Development		
Product: A Training Hour		
Costs:	\$92,944.87	\$94,767.14
Products:	1,334.00	1,334.00
Work Hours:	1,334.00	1,334.00
Product Cost:	\$69.67	\$71.04
Work Hours/Product:	1.00	1.00

### **Program 265 - Neighborhood Parks and Open Space Management**

Service Delivery Plan 26506 - Management and Support Services

	2006/2007 Proposed	2007/2008 Proposed
Activity 265630 - Meetings		
Product: A Meeting Hour		
Costs:	\$138,679.92	\$141,445.47
Products:	2,167.00	2,167.00
Work Hours:	2,167.00	2,167.00
Product Cost:	\$64.00	\$65.27
Work Hours/Product:	1.00	1.00
Totals for Service Delivery Plan 26506 - Management and Support Services		
Costs:	\$818,442.51	\$837,227.39
Hours:	12,190.00	12,190.00

## **Program 265 - Neighborhood Parks and Open Space Management**

		2006/2007	2007/2008
		Proposed	Proposed
Totals for Program 265	Costs:	\$6,402,796.28	\$6,484,954.56
	Hours:	96,233.00	96,233.00

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